The Good Neighbor Guidelines were created to educate Short-Term Rental (STR) owners and tenants/guests on the importance of being a good neighbor.

- **24-Hour Local Agent Contact Information** - If at any time you have concerns about your stay or in regards to your neighbors, please call the 24-hour contact number listed in the rental lease agreement or posted in the property. In the event of an emergency, please call 911.

- **General Respect for Neighbors** - Be friendly, courteous, and treat your neighbors like you want to be treated. Respect your neighbors and their property.

- **Noise and Outdoor Lighting** - Be considerate of the neighborhood and your neighbor’s right to the quiet and peaceful enjoyment of their home and property, between the hours of 10:00 p.m. and 8:00 a.m.

- **Maintenance of Property** - Be sure to pick up after yourself and keep the property clean, presentable, and free of trash.

- **Garbage Disposal** - During the period of May 1 to October 31 of each year, all residential garbage within the City shall be placed out for collection no earlier than 6:00 a.m. on the scheduled date of collection. During the period of November 1 to April 30 of each year, all residential garbage within the City shall be placed out for collection no earlier than 6:00 p.m. on the day before scheduled collection. Place trash containers at the appropriate place. Return trash and recycling containers to the designated location by 7:00 pm on the day of pickup. Cigarette butts should be fully extinguished and disposed of in a non-flammable receptacle.

- **Parking & Traffic Safety** - Park in private designated parking spaces associated with the Short Term Rental. Recreational vehicle parking in the residential district is prohibited without a City issued Parking Permit. Do not park in commercial business parking lots, on private roadways, lawns, or in a manner which blocks driveways, sidewalks, alleys or fire hydrants. Illegally parked vehicles may be towed. Drive slowly through neighborhoods and watch for pedestrians, pets and children playing.

- **Pets** - Promptly clean-up after your pets. Prevent excessive and prolonged barking, and keep pets from roaming the neighborhood. Control aggressive pets, and be sure to abide by the local leash laws. Store pet food indoors and in a secure container to reduce the likelihood of unwanted pests and wildlife problems.

- **Tenant/Guest Responsibility** - Approved guests and visitors are expected to follow the Good Neighbor Guidelines. Be sure to read your rental agreement for additional terms and restrictions which may include consequences for violating the Good Neighbor Guidelines.

- **Each short-term rental shall comply** - The applicable provisions of the City’s zoning and subdivision regulations with respect to adopted bulk standards, including, but not limited to, height, setbacks, area, lot coverage, external signage and parking shall be complied with.

- **No Retail or Commercial Activities** – No activities other than the short-term rental are allowed as per Article XX of Chapter 6 of the Black Hawk Municipal Code.